Non-Emergent Medical Transportation

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HCPF

COLORADO
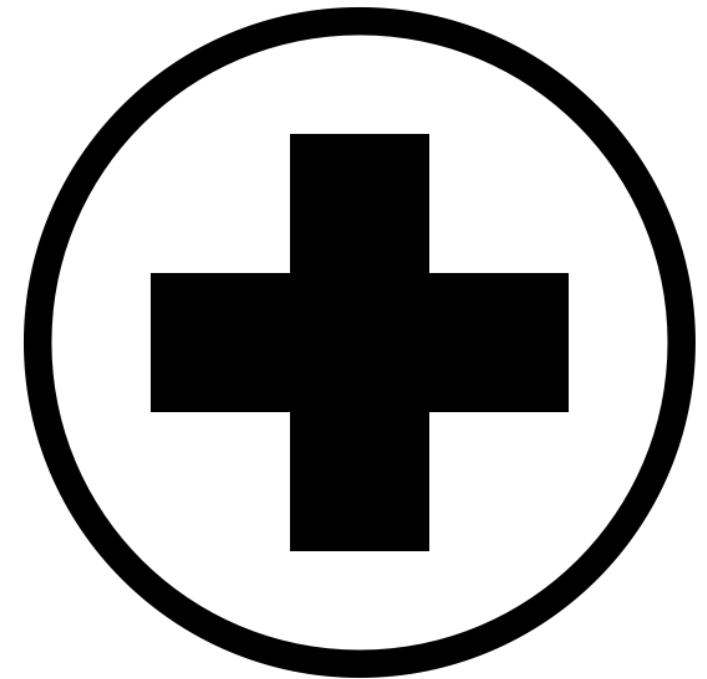**Department of Health Care Policy & Financing**

Presentation Agenda

- NEMT Overview

- Challenges

- Improvement Strategies

- Questions and Discussion

What is NEMT?

- Transportation for Colorado Medicaid clients to and/or from Medicaid medical appointments or services

- Available **only** when a client has no other means of transportation

- Some non-medical transportation may be covered for Home and Community Based Services (HCBS) Waiver programs

- NEMT is **not** for emergency situations

- $8.7 M funds spent in FY 2014-15

Transportation Service Benefits

- Ambulance
- Plane
- Mobility vehicle
- Private vehicle
- Public transportation
- Wheelchair van
- Stretcher van
- Reimbursement
- Meals and lodging
- Escort transportation

Eligibility

- Current Colorado Medicaid client;

- Require transportation to obtain a non-emergency Colorado Medicaid covered service;

- Have no other means of transportation; **and**

- Not be within the following groups:

  - ➢ Qualified Medicaid Beneficiary (QMB only)

  - ➢ Special Low Income Medicare Beneficiary (SLMB)

  - ➢ Medicare Qualifying Individual-1 (QI-1)

  - ➢ Old Age Pension- State Only (OAP-state only)

  - ➢ Child Health Plan Plus (CHP+)

Provision of Services

- Closest, most medically appropriate provider - consideration for current provider-client relationship

- Least costly, most medically appropriate option for that client

- No limit to the number of NEMT trips for a client

- All out of state transportation must be pre-approved by the Department

Structure

State Managed Broker Contract – 9 counties

- Total Transit
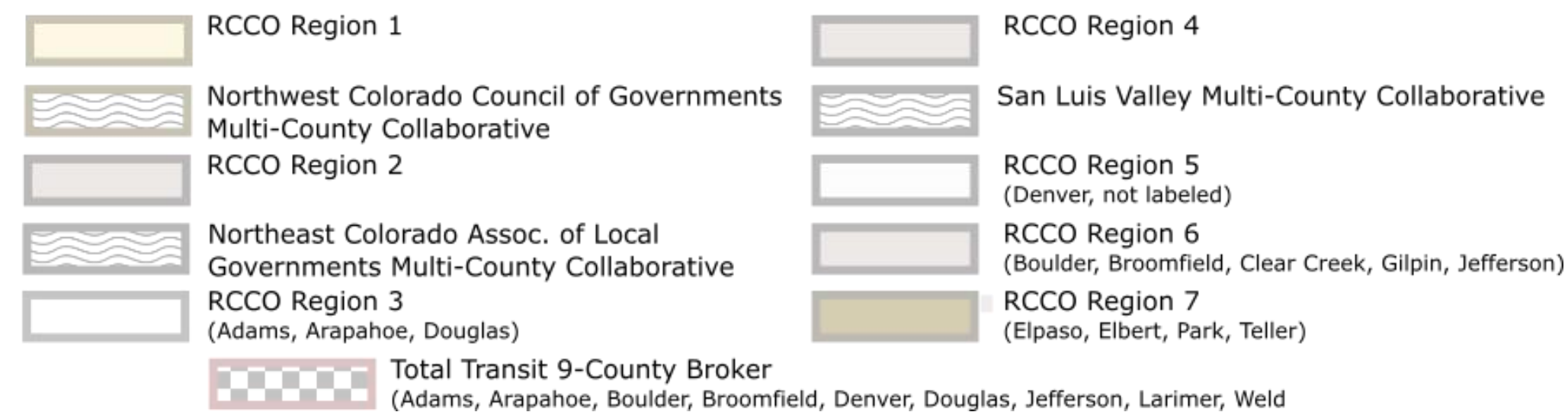 - ➢ Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, Larimer, Weld

Three Multi-County Collaboratives – 19 counties

- Northwest Colorado Council of Governments
- Northeast Colorado Transit Authority
- San Luis Valley Multi-County Collaborative

County-Administered System – 36 counties

- Locally administered through County Departments of Human Services

	RCCO Region 1		RCCO Region 4
	Northwest Colorado Council of Governments Multi-County Collaborative		San Luis Valley Multi-County Collaborative
	RCCO Region 2		RCCO Region 5 (Denver, not labeled)
	Northeast Colorado Assoc. of Local Governments Multi-County Collaborative		RCCO Region 6 (Boulder, Broomfield, Clear Creek, Gilpin, Jefferson)
	RCCO Region 3 (Adams, Arapahoe, Douglas)		RCCO Region 7 (Elpaso, Elbert, Park, Teller)
	Total Transit 9-County Broker (Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, Larimer, Weld		

Challenges

- Availability of transportation options, especially in rural areas
  - ➢ Public, private, non-profit and specialized services
- Large geographic distances or challenges
  - ➢ Specialty care trips to Denver
  - ➢ Distance to medical services
- Hours of operation
- Capacity to address same-day requests
- PUC licensing issues
- County administrative funding
- Performance requirements and oversight processes
- Policies, procedures and standards

Improvement Strategies

- Integrating NEMT more closely to other health care access and managed care policies and operations

- Increase the number of health care providers in low income and underserved areas

- Study options for revising county administrative allocation

- Stakeholder engagement process

- Analyzing transportation costs and performance standards

- Researching possible future public/private sector partnership solutions

- Legislation to reduce Medicaid transportation regulations while improving safety

Questions and Discussion

COLORADO
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Policy & Financing

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Thank You